

## Quick Reference Guide

Customer Service: 800-201-0461 24-Hour Technical Support: 800-632-1888 Supplies, Paper, Ribbon: 800-632-1888

## SWIPED SALE TRANSACTION

#### **Screen Display**

DATE	TIME	Fl
	SALE	F2
	REFUND	FЭ
PHONE	NUMBER	FU

Sale	Fl
	(F2
Acct: *************** Amount: \$8.88	FЭ
	FU

Sale Acc		******	(F1 (F2
Amo	unt:	<b>\$0.00</b>	FЭ
Toti	al:	\$*.**	FU

Sale Acct: *********	(F1 (F2
Amount: \$0.80	FЭ
Total: \$*.** APPROVED ******	FU

МО	(F1
YES	(F2
	(F3
	FU
	YES

Enter the sale amount and press **ENTER**.

Action

Swipe customer card.

Screen displays the total amount of sale. The header will start printing. The terminal will dial out to obtain an authorization.

Once the credit card is approved, the authorization number will be displayed on the bottom line of the screen. The merchant's copy will print for the customer to sign.

For a customer copy to be printed, select your choice by using the **FUNCTION** keys at the right hand side of the screen.



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	MANUALLY KEYED IN SALE
Screen Display	Action
DATE TIME F1 SALE F2 REFUND F3 PHONE ORDER F4	Press the <b>F4</b> key on the right hand side of the screen.
PHONE ORDER (F1 (F2) (F3) ACCT: ***********************************	Key in the card number and press <b>ENTER</b> .
PHONE ORDER F1 F2 F3 F3 Exp Date: (MMYY) F4	Enter the card's expiration date following the format MONTH and YEAR. Press ENTER.
PHONE ORDER F1   Acct: *********** F2   Acct: *********** F2   Amount: \$0.00 F1	Enter the sale amount and press <b>ENTER</b> .
PHONE ORDER F1   Acct: *************** F2   Exp Date: (MMYY) F2   Amount: \$8.88 F3   Address: F4	Enter the billing address for the card and press <b>ENTER</b> .
PHONE ORDER Acct: ***********************************	Enter the billing address zip code for this card and press <b>ENTER</b> . The terminal will dial out for an authorization and print the merchant's receipt once it has received one.
Sale NO F1 Prnt Gust Gopy? YES F2 F3 F4	For the customer copy to be printed, select your choice by using the FUNCTION keys located at the right hand side of the screen.



## Quick Reference Guide

### **REFUND TRANSACTIONS**

Press the **F3** key on the right hand side of the screen.

#### **Screen Display**

DATE TIME	F1
SALE	(F2
REFUND	FЭ
PHONE ORDER	FU

Refund	Fl
Swipe Card	F2
Acct: ***********	* (F3
	(F4

Refund Swipe Card Acct: *********	F1
Amount: \$0.00	Fa
Total: \$0.00	(F4

	Sale	NØ	(F1
	Prnt Cust Copy?	VES	(F2 (F3
			FU

Swipe card or key in the card number.

Action

Action

Enter sale amount then press **ENTER**. The total sale amount will show on the bottom. The terminal will dial out for an authorization and print out the merchant's receipt once it has received one.

For a customer copy to be printed, select your choice by using the FUNCTION keys located at the right side of the screen.

### **VOIDING A SALE**

#### **Screen Display**

_				
	DATE		TIME	F1
			SALE	(F2
		F	EFUND	FЭ
		рноме	ORDER	FU
_				
		Offlin	ie Sale	F1
			Void	F2
		Sett	lement	(F3

Auth Only

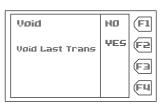
(FU

Press the **MORE** key (purple left key on top of the keypad).

Select the VOID function by pressing the  ${\bf F2}$  button located on the right hand side of the screen.



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_			
	Void	Inu #:	Fl
	Retrieve By:	Acct #:	(F2
			FJ
			FU

Void		(F1
		(F2
Invoice	Number:	FЭ
		(F4

Void	МО	(F1
	YES	(F2
Amount *.**	МЕКТ	FЭ
		FU

Select to void the last successful transaction or select **NO** to void a previously run transaction.

Select an option in order to retrieve the transaction. An easier and more secure way would be through the invoice number located on the left hand side of the transaction's original sales slip.

Enter the invoice number and press ENTER.

Screen displays the transaction information. By using the function keys, you can select to void the present transaction. If **YES** is selected, the terminal will print out a receipt for the voided transaction.

### **OFFLINE SALE**

#### **Screen Display**

DATE	TIME	Fl
	SALE	(F2
	REFUND	FЭ
	PHONE ORDER	FU
	Offline Sale	FI
	Void	F2
	Settlement	FЭ
	Auth Only	FU

#### Action

Press the **MORE** key (purple left key on top of the keypad).

Select the Offline Sale function by pressing the **F1** button located on the right hand side of the screen.



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### **Screen Display**

Sale	FI
Swipe Card	FP
Acct:**********	FЭ
	FU

Sale		FI
Swipe Ca	ird *******	F2
HLLIMAA	~~~~~~~~	(F4

Г			
6	iale		
	iwipe Car		(F2
fA	icct:*****	.******	(F3
	Imount:	\$9.99	
1	'otal:	<b>⊈</b> *,**	(F4

Sale	FI
Amount: \$0.80	F2
Total: <u>\$*.**</u> Auth Code: *****	FЭ
	FU

Action

Action

Swipe card or key in card number.

Enter the server number and press ENTER.

Enter the sale amount and press **ENTER**. Total sale amount shows on the bottom.

Enter the six digit authorization code given to you by the voice authorization dept. Press **ENTER**. The terminal will then print out the receipt.

### **ADDING SERVER NUMBERS**

Press the **MORE** key twice. (Left purple key on top of keypad)

#### **Screen Display**

## DATE TIME F1 SALE F2 REFUND F3 PHONE ORDER F4 BATCH REVIEW F1

BATCH TOTALS

SERVER SETUP

FP

FB

FU

Select SERVER SETUP by pressing **F4** key on the right hand side of the screen.



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	F1 F2
PASSWORD:	F3 F1
Los on Server	FI
Log off Server	F2
Add Server	FJ
Modify Server	FU
Add Server	FI
Server Id:	F2
Password;	FЭ
Deserter	

(F4

Unless indicated by the merchant, the password is blank. Press **ENTER** to go to the next screen.

Select ADD SERVER by pressing the F3 key on the right hand side of the screen.

Enter the desired Server Number and press **ENTER**. Enter the desired password for this server and press **ENTER**. Reenter the password to verify the password and press **ENTER**.

### **TIP ADJUST**

### Screen Display

DATE	TIME	Fl
	SALE	(F2
RE	FUND	FJ
PHONE O	IRDER	FU
Tip Adiust		Fl
		(F2
Password:		FJ
		FU
Tip Adiust	Srur	Fl
	Amt	(F2
Retrieve By:	arr##	

Acct# (F3

Inu#

(FU

Press the **TIPS/RESERVED** key (second purple key from the left on top of the keypad).

Action

Unless indicated by the merchant, the password is blank. Press **ENTER** to go to the next screen.

Select the form of information by which you would like to find the transaction to be adjusted. We recommend using the invoice numbers to avoid mistakes.



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## **RUNNING REPORTS**

#### **Screen Display**

DATE	TIME	FI
	SALE	F2
	REFUND	FЭ
РНО	NE ORDER	FU
Tota	ls Report	Fl
Deta	ail Report	F2

Server Reports

**Screen Display** 

Shift Reports

(F3 (F4 Press the **REPORTS** key (purple key at top-right side of keypad).

Select the report you want by using the function keys located on the right hand side of the screen.

## END OF DAY SETTLEMENT

#### Action

Action

Press the **MORE** Key (purple key at top-left side of keypad).

	DATE	Т	IWE	(F1
		Si	ALE	F2
		REF	UND	FЭ
		PHONE OR	DER	FU
-				
_				
ſ		Offline 9	Fale	Fl
			jale Joid	(F1 (F2
			loid.	

Select the settlement function by pressing the  $\ensuremath{\textbf{F3}}$  key.