

NURIT 8020/8000 RETAIL

Customer Service: 800-201-0461
24-Hour Technical Support: 800-632-1888

CREDIT CARD PURCHASE

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Swipe card or manually enter credit card number. Press ENTER .
Exp. Date	If card number is manually entered, enter expiration.
Credit...Sale Amount	Enter amount of sale (no need to press decimal).
Card Present?	Confirm whether card is present.
Dialing, Processing, Approved	Terminal returns to original prompt, "Credit...Sale Account".

CREDIT CARD SALE (WITH AVS OPTION)

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Swipe card or manually enter credit card number. Press ENTER .
Credit...Sale Amount	Enter amount of sale (no need to press decimal).
Enter Zip Code	Enter customer's zip code (billing address).
P.O.B. Or House #	Enter number of address only.
Dialing, Processing, Approved	Terminal returns to original prompt, "Credit...Sale Account".

CREDIT CARD RETURN

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Press the UP ARROW key three times.
Credit...Return Account	Swipe the credit card, or manually key in the account number, then press ENTER .
Credit...Return Amount	Enter amount of return (no need to press decimal), then press ENTER .
Enter Auth. No	Type in authorization code on the original sale receipt, then press ENTER .
Dialing, Processing, Approved	Terminal returns to original prompt, "Credit...Sale Account".

Function used for return of goods/services for credit to cardholder's Visa/Mastercard, Discover Network or American Express account.

VOID SALE

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Press the UP ARROW key four times. Press the UP ARROW key again to void returns and press the UP ARROW key one more time to void force transactions.
Credit...Void/Sale Account	Swipe the credit card, or manually key in the account number, then press ENTER .
Credit...Void/Sale Amount	Enter the amount of the void (no need to press decimal), then press ENTER .
Approved Off Line	Terminal returns to original prompt, "Credit...Sale Account".

Function used for voiding a transaction in an open batch. This function cannot be performed once the Close Batch procedure has been performed.

FORCED CREDIT CARD SALE

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Press the UP ARROW key one time.
Credit...Forced Account	Swipe the credit card or manually key in the account number, then press ENTER .
Exp. Date	**Enter card expiration date.
Credit...Forced Amount	Enter amount of sale (no need to press decimal).
Enter Auth. No	Enter authorization number.
Approved Off Line	Tear slip and have customer sign receipt.

**Prompted if card number is manually entered

BATCHING/SETTLEMENT

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Press the F key followed by the number 2 to select batch on the menu.
Choose Host: 1. All	Make selection by pressing ENTER .
Dialing, 18005559999	Terminal will print detailed batch report.

COPY OF TRANSACTION RECEIPT

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Press the ALPHA/COPY key.
Enter Password	Enter terminal password and press ENTER .
1. Last Cust Rcpt 2. Any Receipt	Select 1 for Last Receipt or 2 for Any Receipt.
2. Credit 3. Debit	Select transaction type.
Transaction #?	Enter transaction number and press ENTER .

SWITCHING COMMUNICATION BETWEEN LINE/RADIO

By default, the terminal will try to process transactions using wireless service. If wireless service is unavailable, the terminal will check for a phone line to use. Only do the following if you want the terminal to dial using only the phone.

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Press the MENU key.
Menu Screen: 1. Reports 2. Merch. Params	Scroll down using the FORCED key until you reach "8. Communication", then press ENTER .
Comm Menu: 1. Line Parm 2. Main Comm	Scroll down using the FORCED key until you reach "2. Main Comm", then press ENTER .
Main Comm: 1. Line 2. Wireless	Scroll/highlight the option you want using the FORCED or RETURN keys or press the corresponding number which would be 1 or 2 in this case.
1. Line Parm 2. Main Comm	Press MENU twice.
Credit...Sale Account	Terminal returns to original prompt, "Credit...Sale Account".



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BATCH REPORT

TERMINAL DISPLAY	ACTION
Credit...Sale Account	Press FUNCTION key.
Function Menu 1. Report 2. Batch	Press 1.
Enter Password	Enter terminal password 32105203.
Credit...Sale Account	The terminal will now print out a batch report.

IMPORTANT "VoIP" NOTICE

**ONLY IP CREDIT CARD TERMINALS ARE ABLE TO SUPPORT "VOICE OVER IP" (VoIP).
DIAL-UP TERMINALS WILL NOT WORK WITH VoIP SINCE THEY REQUIRE A LANDLINE.**

Changes made to your telephone system, such as converting to digital telephone service or Voice Over Internet Protocol (VoIP), can adversely affect the ability of your credit card terminal to function properly. Dial-up terminals do not work though VoIP. You must use a landline for dial-up terminals to function properly. If a dual communication terminal is present, a router must be used in conjunction with a DSL/cable modem to obtain a high speed connection.

If you plan on making any changes to the telephone system at the location where your terminal is used or if you have any questions in regards to your current terminal's capabilities, please contact technical support at 800-632-1888.