

Quick Reference Guide

Customer Service: 800-201-0461 24-Hour Technical Support: 800-632-1888 Supplies, Paper, Ribbon: 800-632-1888

	SALE
Terminal Prompt	Actions
Sale	Swipe card or press SALE.
Enter	Swipe or enter account number and press ENTER.
<card type=""></card>	Choose card type.
Enter	Enter expiration date (MMYY) and press ENTER.
Enter	Confirm acct # and press ENTER.
	Optional prompts display - Password Input/Clerk Login.
Enter	Enter amount of sale and press ENTER.
Enter	Enter cash back amount (of applicable) and press ENTER.
Enter	Enter PIN and press ENTER.
Enter	Enter tip and press ENTER.
Yes/No	Print customer copy.

FORCE

Terminal Prompt	Actions
Force	Press FORCE.
Enter	Swipe or enter account number and press ENTER.
<card type=""></card>	Choose card type.
Enter	Enter expiration date (MMYY) and press ENTER.
	Optional prompts display - Password Input/Clerk Login.
Enter	Enter amount and press ENTER.
Enter	Approval Code.
	Approval message
Yes/No	Print customer copy.

REFUND

Terminal Prompt	Actions
Refund	Press REFUND .
Enter	Swipe or enter account # and press ENTER.
<card type=""></card>	Choose card type.
Enter	Enter expiration date (MMDD) and press ENTER .
	Optional prompts display - Password Input/Clerk Login.
Enter	Enter amount.
Enter	Enter tip amount.
Yes/No	Print customer copy.



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	VOID
Terminal Prompt	Actions
Void	Press VOID.
Yes/No	Void last transaction?
Inv #/Acct #	Retrieve By:
Enter	Invoice number or last four digits:
	Transacation displays
Yes/No/Next	Options are:
	To confirm, press yes.
Yes/No	Print customer copy?
	REPRINT
Terminal Prompt	Actions
Reprint	Press REPRINT.
Last Receipt/Any Receipt	Select:
Enter	Invoice number and press ENTER.
	Printing
	SETTLEMENT
Terminal Prompt	Actions
Settlement	Press SETTLEMENT.
Enter	Enter password and press ENTER.
Next/Previous	Scroll hosts, press:
Select	Select host, press:
	Terminal displays totals.
Enter	Enter to confirm or
Enter	Sales:
Enter	Refunds:
Enter	Total:
	[Communications response] [Settlement report prints]
	Note: -> = Debit Transaction = Optional



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TIP ADJUST

Terminal Prompt

Tip Adjust Enter Srvr/Amt/Acct/Inv#

Adj/Prev/Next/Exit Enter Press **TIP ADJUST**. Enter password and press **ENTER**. Retrieve by: [Terminal for addtional information] [Transaction displays] Select: New Tip \$: [Transaction displays] Press **CLEAR** to return to the previous menu.

REPORTS

Terminal Prompt Actions Press REPORTS. Reports Select report: **Totals Report** Shift Reports Detail Report Unadjust Report Host Totals Report Batch History Server Reports **Terminal Param Terminal Stats** Merchant Rpt If Server Report, select report: **Totals Report IRS Tip Report** Detail Report **Discount Tip** Server Table Date/All If Batch History, select: Enter If merchant, Password: Report keyed: m = Manually keyed * = Trans. adjusted

Actions



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BATCH REVIEW

Terminal Prompt	Actions
Batch Review	Press BATCH REVIEW.
Enter	Password:
Srvr/Amt/Acct/Inv#	Retrieve by:
	[Terminal prompts for additional information] [Transactions displays]
Adj/Void/Prev/Next	Select:
Amt/Tip/Srvr/Appr	Adjust option:
Yes/No/Next	Void:
Yes/No	Prnt Cust Copy?
	Note: To scroll to any menu, press \downarrow until desired option appears. \leftarrow key changes the direction of the scrolling arrow.